

CTR Maine

CTR Maine is the leading provider of parking control systems in Northern New England. CTR Maine installs and supports the latest technology in Revenue and Access control parking Systems for Business, Private and Government Entities throughout our Market Place.

We have a current need for:

Parking Systems Technician

Position Summary: This individual will function as a member of the Parking team for client systems with the primary goal of ensuring excellent service and maintaining high customer satisfaction. This individual will be responsible for performing various installation and service tasks with the primary focus on ensuring quality and timely service. The key responsibility and requirements for the position are detailed below.

Skills and proficiencies desired:

- Low voltage electrical knowledge: Wiring, connecting circuits, relays, etc. Low voltage license a plus, but not required.
- Basic construction knowledge: Use of hand and power tools, cutting, leveling, mounting equipment.
- Basic computing/networking skills - knowledge of Windows operating systems. Basics in wired and wireless networks.
- Organize and effectively utilize technical resources, information, material, and support to assure efficient execution of all assigned tasks.
- Candidate must possess excellent written/verbal communication and outstanding customer service skills.

Requirements:

- High school diploma or equivalent required. Technical training preferred.
- Must be able to interpret blueprints, diagrams and specifications.
- Applicant must also have a valid driver's license.

Expectations:

- Complete and submit all required task-related, activity, productivity, and other documentation in a timely manner.
- Highly organized and can multi-task, prioritize and manage time
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- Understands the necessity of quality customer services. Responds promptly to customer needs. Strong customer satisfaction focus
- Self-motivated, ability to work independently and “do what needs to be done” and have an exceptional work ethic
- Team player. Balances team and individual responsibilities to ensure that the work of the team is completed and demonstrate ownership of individual and team assigned work

This skilled position involves troubleshooting and repairing installed systems. Including panel repair/reprogram, device replacement/repair, resolving low voltage circuit troubles and system testing. On call and after-hours work required on occasion as customer needs arise, typically on a rotational basis with other technicians.

Offering:

Salary range:

- \$25/hr to \$30/hr - commensurate with qualifications and experience

Benefits:

- Retirement plan
- Paid holidays
- Paid vacation
- Paid sick time
- Health plan participation offered
- Company vehicle or mileage reimbursement