

Cashier â€“ Elm Plaza

Location: Waterville, ME, United States (<https://jobs.jcp.com/jobs/location/191289/waterville-me-united-states>) - Elm Plaza 60 Elm Plaza

Job ID: 1096634

Store Hourly Positions

Job Type: Part-Time

Date Updated: Sep 16, 2024

General Description

As a Cashier you are accountable for the customer service and sales experience including: maintaining checkout standards; assisting with general operations such as Omnichannel, recovery and inventory; and upholding performance standards relative to shrink/safety and meeting performance standards associated with the role.

Primary Responsibilities:

- + Customer Service & Sales â€“ Greets and assists customers while providing excellent customer service. Demonstrates WORTH behaviors consistently. Partners where needed for additional support. Actively and enthusiastically engages customer while working to resolve problems and assist with credit, rewards and gift card programs. Promotes Findmore and other programs intended to drive sales and enhance customer service.
- + Checkout Standards â€“ Completes checkout processes including returns and re-ticketing. Assists with the signing and merchandising standards at all checkouts while stocking and merchandising Impulse Fixtures and replenishment. Proactively calls for assistance when additional help is needed in checkout. Utilizes Point of Sale on Mobile Warrior device to support line management.
- + General Operations â€“ Assists with Omnichannel efforts as needed. Assists with recovery, put backs and fitting room maintenance as needed. Participates in annual inventory processes
- + Performance Standards â€“ Supports company shrink and safety initiatives. Meets established performance standards for the role on a consistent basis, including (but not limited to) the company's iCAP program, product and service sales, customer service, profit, productivity, and attendance.

Core Competencies & Accomplishments:

To achieve success at JCPenney, a Cashier will possess the following:

- + Solve problems and make smart decisions that drive sales, profit or customer service; execute your work efficiently and effectively; inspire strong performance in yourself and others.
- + Provide great customer service; cooperate and build positive, inclusive and respectful relationships; take accountability for your actions and outcomes
- + Proactively find ways to improve the customer experience; show the confidence and courage to do what's right; take action with energy and urgency
- + Results â€“ Solves problems and makes smart decisions that drive sales, profit and customer

service; executes work effectively and efficiently; holds self accountable to a high standards to achieve results; adapts quickly to changing situations with energy and a positive attitude

+ Ownership – Provides great customer service; cooperates and builds positive, inclusive and respectful relationships; takes accountability for own actions and outcomes

+ Intensity – Proactively finds ways to improve the customer experience; shows the confidence and courage to do what is right; takes action with energy and urgency

At this time, JCPenney does not anticipate closing this job opportunity.

What you get: If eligible, we offer a competitive benefits package including medical/dental/vision, term life insurance, paid vacation/holidays*, and 401(k) with Company match. All associates are eligible for an associate discount on JCPenney merchandise. For paid holidays, associates who are eligible for paid vacation (MTO) are also eligible for eight paid holidays during the calendar year. All store hourly associates scheduled to work on a designated holiday will receive additional compensation. *For paid vacation days, as well as eligibility requirements for other benefits, please visit <http://www.yourjcpbenefits.com> About JCPenney: JCPenney is the shopping destination for diverse, working American families. With inclusivity at its core, the Company's product assortment meets customers' everyday needs and helps them commemorate every special occasion with style, quality, and value. JCPenney offers a broad portfolio of fashion, apparel, home, beauty, and jewelry from national and private brands and provides personal services including salon, portrait and optical. The Company and its 50,000 associates worldwide serve customers where, when, and how they want to shop – from jcp.com to more than 650 stores in the U.S. and Puerto Rico. In 2022, JCPenney celebrates 120 years as an iconic American brand by continuing its legacy of connecting with customers through shopping and community engagement. Please visit JCPenney's Newsroom to learn more and follow JCPenney on Facebook, Instagram, Twitter, and LinkedIn.

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J.C. Penney Company Inc.

Plano, Texas