

Position Summary

AutoZone®™s Full-Time Shift Supervisors assist the Store Manager with leading company initiatives and ensuring maximum productivity, training high performing AutoZoners in a safe environment, driving sales, controlling expenses and shrink, and remaining compliant with company procedures in accordance to AutoZone®™s expectation. Shift Supervisors exceeds customer®™s expectation by delivering a WOW! Customer shopping experience on assigned shifts by Living the Pledge every day. Position Responsibilities

- + Assists Store Manager with supervising, training and developing store personnel
- + Assumes responsibility for the store operation and commercial department in the Commercial Sales Manager and Store Manager®™s absence, on assigned shifts
- + Assists with management of the Commercial and Hub Departments, (as applicable), to ensure commercial accounts and stores are serviced and deliveries are made as promised
- + Delegates and ensures store merchandising tasks are completed in a timely manner
- + Operates cash registers and follows established cash handling duties, including but not limited to deposits, petty cash and lane accountability
- + Ensures all company policies, and loss prevention procedures are followed
- + Utilizes ZNET to help customers locate merchandise or find suitable alternatives
- + Maintains a safe working environment while ensuring AutoZoners are implementing those practices including PPE (Personal Protective Equipment)
- + Monitors cash flow, inventory and security control
- + Maintains sales productivity, store appearance and merchandising standards
- + Conducts and reviews all opening and closing procedures
- + Manages emergency situations and conduct proper emergency procedures
- + Follows proper accident procedures
- + Provides feedback regarding AutoZoner performance to the store manager
- + Assists with monitoring and managing all activities related to Risk & Safety Management to maintain a safe work environment
- + Addresses customer concerns and resolves them with a goal of turning a complaint into a compliment
- + Processes returns and effectively manages inventory
- + Communicates AutoZoner issues and concerns to the Store Manager in a timely and confidential manner
- + Motivates AutoZoners to provide WOW! Customer Service, enhance productivity level and market products to enhance sales and profits

Position Requirements

- + High School diploma or equivalent
- + ASE Certified preferred
- + Demonstrates high level of integrity
- + Excellent communication and decision making skills
- + Ability to drive customer service

Benefits at AutoZone AutoZone cares about people. That's why AutoZone offers thoughtful benefits programs with one-on-one benefit guidance designed to improve AutoZoners' physical, mental and financial wellbeing. Some of these benefits include:

- + Competitive pay and paid time off
- + Unrivaled company culture
- + Medical, dental, vision, life, and short- and long-term disability insurance options ?
- + Health Savings and Flexible Spending Accounts with wellness rewards
- + Exclusive Discounts and Perks, including AutoZone In-store discount
- + 401(k) with Company match and Stock Purchase Plan
- + AutoZoners Living Well Program for mental and physical health
- + Opportunities for career growth and tuition reimbursement?

Eligibility and waiting period requirements may apply; benefits for AutoZoners in Puerto Rico, Hawaii or the U.S. Virgin Islands may differ. Learn more about all that AutoZone has to offer at? careers.autozone.com. An ONLINE APPLICATION is REQUIRED. Click the Apply button to complete your application. For step-by-step instructions on how to apply visit careers.autozone.com/ (<http://careers.autozone.com/FAQ>) [candidateresources](#) Please note : We continuously accept applications for this position. Our hiring managers frequently review submissions and will contact you if we think you are a good fit for our team.