Maine Community College System

OFFICE OF THE PRESIDENT
323 State Street, Augusta, ME 04330-7131
(207) 629-4000 | Fax (207) 629-4048 | mccs.me.edu

Director of Enterprise Systems and Process Transformation

The Maine Community College System (MCCS) is looking for a full-time Director of Enterprise Systems and Process Transformation. This position will serve as a member of the IT shared services leadership team and participate in setting the strategy of IT services to the Maine Community College System, including budgeting, staffing, technology selection, and related matters. They will also lead Communities of Practice (COPs) across all colleges to maintain and improve operations leveraging the Maine Community College System's Anthology ERP system, Brightspace LMS and related systems. This position will be responsible for partnering with senior leadership, stakeholders, and decision makers across the System to configure and optimize our Student Information System while stabilizing and scaling our foundational business processes across our colleges. The role will help plan and drive our strategy and associated business growth projects. The responsibilities include developing and leading teams to harmonize and develop end-to-end business processes, technology platforms, and associated change management activities. The role will oversee governance of core technology platforms, including Anthology, Lumens and D2L to ensure changes by a college or the system do not adversely impact others. The role will lead and coordinate training for key enterprise systems to provide for continuity of skills in COPs. This individual can work at any of the Maine Community Colleges (but ideally at Kennebec Valley Community College), and needs to have the ability to travel as necessary for meetings, workshops, etc.

The Director of Enterprise Systems and Process Transformation is a level 7, confidential position. Depending on experience and qualifications the starting salary is expected to be in the vicinity of $109,000 – $118,000. MCCS offers a full suite of employee benefits including health, dental, vision and life insurance, retirement savings, flexible savings accounts, employee assistance program, tuition waivers, 529 education plan MCCS matching grant and paid holidays, vacation, and sick time.

The required minimum qualifications include an associates degree in business, economics, innovation, an academic field typically taught in community college environments, or similar field, and 10 years' relevant work experience. Bachelor's degree preferred. Hands-on experience with multiple student information systems and their configurations are preferred. Past experience in a data related capacity, such as an institutional research role and past experience leading operations of a college business function (e.g., registrar, financial aid, etc.) are also preferred.

The required knowledge, skills, and abilities include, but are not limited to, the following:

- Demonstrated experience in effective communications with business partners and technology stakeholders to gain alignment among groups with disparate perspectives and objectives.
- Proficiency in managing resource constrained environments.
- Demonstrated project management and customer service skills in challenging environments.
- Experience in the implementation and use of student information and learning management systems.
- Experience with Microsoft platforms preferred, including the PowerApps family of products and Dynamics.
- The individual must have good planning, organizational, analytical, decision making, project management and communication skills.
- Ability to think strategically, lead through influence with the senior leaders of the respective colleges, and to plan and implement collaboratively.
- Intellectually curious with rigorous attention to detail and a passion for problem-solving.

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- Ability to quickly understand complex issues, synthesizing large amounts of information to drive strategic decision-making effectively and efficiently.
- Demonstrated track record of improving operational efficiency, and be an expert at influencing business stakeholders, with success serving as a trusted advisor and advocate.

For more information about this opportunity and others, please scan the QR code. To apply, please upload your cover letter, current resume/CV, including names and contact information for three professional references, and official transcripts when you complete the online application. Search will remain open until the position is filled.

Thinking about applying?
Research shows that people from historically excluded communities tend to apply to jobs only when they check every box in the posting. If you're currently reading this and hesitating to apply for that reason, we encourage you to go for it! Let us know how your lived experience and passion set you apart.

MCCS is an Equal Opportunity employer. We celebrate diversity and are committed to creating an inclusive and non-discriminatory environment for all employees. We provide reasonable accommodation to qualified individuals with disabilities upon request. For more information, please contact the MCCS Affirmative Action Office (207)629-4000. TTY Dial Maine Relay 711.

Date Posted: October 21, 2026