



## OFFICE OF THE PRESIDENT

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### Director of Business Process Innovation

The Maine Community College System (MCCS) is seeking a full-time Director of Business Process Innovation. This position will serve as a member of the IT shared services leadership team and participate in setting the strategy of IT services for MCCS including budgeting, staffing, technology selection, and related matters. They will also lead Communities of Practice (COPs) across all colleges to maintain and improve operations leveraging the Maine Community College System's Anthology ERP system, Brightspace LMS and related systems. This position will be responsible for partnering with senior leadership, stakeholders, and decision makers across the System to configure and optimize our Student Information System while stabilizing and scaling our foundational business processes across our colleges. This role will help plan and drive our strategy and associated business growth projects. The responsibilities include developing and leading teams to harmonize and develop end-to-end business processes, technology platforms, and associated change management activities. The role will oversee governance of core technology platforms, including Anthology, Lumens and D2L to ensure changes by a college or the system do not adversely impact others.

This position is a Confidential position. MCCS offers a full suite of employee benefits including health, dental, vision and life insurance, retirement savings, flexible savings accounts, employee assistance program, tuition waivers, 529 education plan MCCS matching grant and paid holidays, vacation, and sick time.

The required minimum qualifications include a bachelor's degree in business, economics, innovation, an academic field typically taught in community college environments, or similar field and 8 years of relevant work experience. Master's degree preferred.

The required knowledge, skills and abilities include, but are not limited to, the following:

- Demonstrated experience in effective communications with business partners and technology stakeholders to gain alignment among groups with disparate perspectives and objectives.
- Proficiency in managing resource constrained environments.
- Demonstrated project management and customer service skills in challenging environments.
- Experience in the implementation and use of student information and learning management systems.
- Experience with Microsoft platforms preferred, including the PowerApps family of products and Dynamics.

For more information about this opportunity and others, please scan the QR code. To apply, please upload your cover letter, current resume/CV, including names and contact information for three professional references, and official transcripts when you complete the [online application](#). Search will remain open until the position is filled.



#### **Thinking about applying?**

*Research shows that people from historically excluded communities tend to apply to jobs only when they check every box in the posting. If you're currently reading this and hesitating to apply for that reason, we encourage you to go for it! Let us know how your lived experience and passion set you apart.*

*MCCS is an Equal Opportunity employer. We celebrate diversity and are committed to creating an inclusive and non-discriminatory environment for all employees. We provide reasonable accommodation to qualified individuals with disabilities upon request. For more information, please contact the MCCS Affirmative Action Office (207)629-4000. TTY Dial Maine Relay 711.*

Date Posted: May 1, 2026